

24 February 2022 at 7.00 pm

Council Chamber, Argyle Road, Sevenoaks

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Improvement & Innovation Advisory Committee

Membership:

Chairman, Cllr. Fleming; Vice-Chairman, Cllr. Bayley
Cllrs. Abraham, Andrews, Bonin, Clayton, Eyre, Hogarth, McGregor, Nelson, Pett
and Waterton

Supplementary Agenda

There are no fire drills planned. If the fire alarm is activated, which is a continuous siren with a flashing red light, please leave the building immediately, following the fire exit signs.

	Pages	Contact
7. Data analysis on Customer Interactions	(Pages 1 - 14)	Amy Wilton Tel: 01732 227280

If you wish to obtain further factual information on any of the agenda items listed above, please contact the named officer prior to the day of the meeting.

Should you need this agenda or any of the reports in a different format, or have any other queries concerning this agenda or the meeting please contact Democratic Services on 01732 227000 or democratic.services@sevenoaks.gov.uk.

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Data Analysis on Customer Interactions: Managing Customer Demand

Improvement and Innovation Advisory Committee
24 February 2022

Amy Wilton
Head of Information and Customer Solutions

























